



Level 2 – BBB-EE



Ubuntu Enterprise Development (Pty) Ltd

Contact number: 041 363 0466
Email: nvijjw@ubuntued.co.za / nbeaton@ubuntued.co.za

Level 1 – BBB-EE

17 Pickering Street, Newton Park, Port Elizabeth (Gqeberha)
Website: www.award.co.za E mail: admin@award.co.za

Promoting Skills

Imparting Experience

Enhancing Employability

National Certificate: Wholesale and Retail Operations - Supervision NQF4 SAQA ID 49397

Unit Standards Covered in this 9 Month Learnership Facilitated Online or Face-to-face

Core	13917	Indicate the role of a team leader ensuring that a team meets an organisation`s standards
Core	13947	Motivate a team
Core	118028	Supervise customer service standards
Core	118029	Supervise housekeeping and hygiene in a store
Core	118045	Supervise implementation of loss control measures
Core	118037	Supervise sales performance
Core	118043	Supervise stock counts
Elective	258156	Build customer relations in an operational unit
Elective	13914	Conduct a formal meeting
Elective	13911	Induct a new member into a team

N.B. It is assumed that Learners have achieved Maths and English at NQF Level 4

Training Costs, recovered through SARS Allowances!