2.2 LEARNER AGREES TO FINAL SUMMATIVE ASSESSMENT PLAN

- Should you have **any special needs** that should be taken into consideration by the Assessor prior to your assessment, please indicate them below:

_____

_____

2.3 OVERALL PERCEPTION OF THE QUALIFICATION

Dear Learner,

As this is the final stage of your efforts towards obtaining the National Certificate in Management (NQF3) – NLRD23654, **we would like to congratulate** you on all your hard work and dedication!

We would like to ask you to encourage other potential Learners to enrol on the qualification. You could do this by writing a short impression of how the course enlightened you. Your testimony may encourage others to want to improve their management skills.

With your permission we would like to use your testimony to attract others in their skills development paths. *Please indicate with a tick your preference below:*

You **MAY** use my testimony	✓	You may **NOT** Use my testimony	

I have acquired extensive knowledge skills expertise understanding of management because of the national certificate of management that I have recent completed. It has really helped me how to manage myself in my working environment and managing people. It has strengthened my knowledge of customer service, communication, relationship management, supplier performance management, vendor management, people skills, interacting with other stakeholders within the organization and external stakeholders. Adding value to all the functions of the organization by helping meeting the strategic objectives with is set by top management. Decision making and team work. I would like to encourage other colleagues to do the course as it will add value to the organization and customers to offer good service.

Learner signs: _____ **Date:** 10/11/2014