

2.3 OVERALL PERCEPTION OF THE QUALIFICATION

Dear Learner,

As this is the final stage of your efforts towards obtaining the National Certificate in Business Administration Services (NQF3) - NLRD67465, **we would like to congratulate** you on all your hard work and dedication!

We would like to ask you to encourage other potential Learners to enrol on the qualification. You could do this by writing a short impression of how the course enlightened you. Your testimony may encourage others to want to improve their business administration skills.

With your permission we would like to use your testimony to attract others in their skills development paths. *Please indicate with a tick your preference below:*

You MAY use my testimony	<input checked="" type="checkbox"/>	You may NOT Use my testimony	<input type="checkbox"/>
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Your testimony goes here.....

By doing this course it has opened up my eyes and made me aware of many things that I normally took for granted. I learned that by treating clients / customers with respect they would always value our service / professionalism and would continue doing business with us.

For me this course has really helped with my administrative skills. I thank you.

Learner signs: Banda Date: 27.10.16